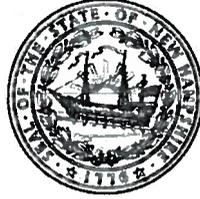


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STATE OF NEW HAMPSHIRE



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November 8, 2012

Debra A. Howland
New Hampshire Public Utilities Commission
21 South Fruit Street, Suite 10
Concord, NH 03301

Re: DE 12- 241 EAP Procedures Manuals

Dear Ms. Howland:

Enclosed please find the most current version of the Utility Procedures Manual for the electric assistance program (EAP).

The manual has been updated to reflect changes made to the EAP in Commission Order 25,200 issued on March 4, 2011. Changes have also been made to clarify the application of the EAP discount should an EAP participant choose a competitive supplier.

Sincerely,

A handwritten signature in blue ink that reads "Amanda O. Noonan".

Amanda O. Noonan
on behalf of the EAP Advisory Board